



# 90 Second Service Overview

247 secure is a specialist provider of security management solutions. We deliver and integrate security packages that utilise leading edge technology that are designed to ensure maximum availability and flexibility to meet all your requirements. These are backed up by full service level guarantees.

## Security Solutions

CCTV Systems	CCTV is the starting point of our security solutions, from a town centre system to a temporary deployment to help manage a niggling antisocial problem. Our experience and resources allow us to quickly and effectively deliver the answer.
Access Control	The ability to fully or part control access to a building is vital in these current times. With the high cost of equipment and sensitive nature of stored data and information means the ability to know who or where people are in the building is vital.
Instant Wireless Deployment	Instant deployment allows CCTV solutions to be deployed without the need for hard wired infrastructure; problems like fly tipping and antisocial behaviour can be identified and managed quickly and effectively without the need to commit to a permanent installation.
Monitoring Services	Remote monitoring of your site and resources enables us to provide 24-7 security presence even when your away from site. In the event of an incident, an agreed response can be instigated including police, private or staff.
Employee Safety Lone worker	Lone workers can be exposed to a multitude of risks and hazards through the nature of their job. It is the legal responsibility of employers to ensure the safety of their workforce and this can easily be achieved through 247 Secure's lone worker solution. We help address the issues forced by lone workers and employees at risk with a simple to use, effective solution, that is always there for the worker.
Pre-sales Support	Pre-sales support offers professional services including a wide range of deliverables from senior engineering and consultancy staff, to ensure any investment fully meets both your immediate and future expansion plans.
Emergency Notification Call Tree	In a crisis you can send and receive targeted communications to multiple recipients in multiple locations, gauge a response and react making informed decisions in minutes.

## Support Services

Installation	Installation from our trained team of project managers and installation engineers keep you informed at all times of key dates and technical requirements, all personnel are fully CRB checked
Maintenance Retained services	We offer three levels of support or retained service to ensure every piece of equipment has an appropriate response time allocated
Support , service level agreements and remote Diags	Our service desk offers a single point of contact working 24 hours a day 7 days a week. Clients can log a support call and obtain technical support from a specialist instantly, the remote diagnostic facilities employed allow remote sites to be monitored and agreed
Security Audits	Our team are happy to audit your equipment and requirements and provide a full report highlighting any issues or potential issues. These audits do not just concentrate on hardware but look at potential risk and future requirements.
Provision support	Not all organisations are the same; we like to look at an organisation not just at the accounts. We work with numerous not for profit entities and have designed various rental schemes to allow these organisations to deploy security.

